

FAQ

- **Who needs a ticket?** Ages 3 and under are free; everyone else will require a ticket.
- **Are coolers allowed?** No. Food Trucks will be available throughout the evening and up until the concerts end.
- **Will alcohol be allowed?** No.
- **What is rain policy?** Concert takes place **RAIN OR SHINE**, there are no rain dates and no refunds will be given in the event of rain. Please be aware, umbrellas are not allowed; consider ponchos or rain jackets instead. All best efforts will be made to present performances regardless of weather.
- **Are tickets refundable?** No, once purchased tickets are non-refundable.
- **Will tickets be on sale at concert?** If the concert is not sold out, yes.
- **Is there a cutoff for online ticket sales?** Yes, 5pm the day of the event.
- **Where will restroom facilities be?** Porta Potties will be spread throughout town.
- **Are there a limited number of tickets for sale?** Yes, ticket sales are limited to 4,000.
- **Are chairs allowed?** Yes, low height sand/camping chairs are permitted. (No wagons, strollers, lounge-style chairs or high back chairs please.)
- **Is photography allowed?** Camera photography will only be allowed with a media pass, cellphone photography allowed.
- **Is there an ATM at the event?** No, there is not an ATM on site. If tickets are available on the day of the event, Cash and Credit/Debit Cards will be accepted. Some food vendors accept Credit/Debit Cards, but not all of them.
- **Will there be a Meet-n-Greet?** Meet-n-Greets are up to the performer. One has not been announced for this event yet.
- **Have an ADA request?** Please contact Parks & Recreation the day prior to the event: 770.443.8110 ext. 1601.